PLAYMATE®
Tennis Machines by METALTEK

PLAYMATE SERVE LIFT

Owner's Manual

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Serial #: _____

PLAYMATE®
Tennis Machines by METALTEK

Rev. H.1

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PLAYMATE SERVE LIFT

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Rev. H.1

Dear Valued Customer,

Congratulations on the purchase of your new PLAYMATE Tennis Ball Machine. We have packed over 40 years of experience and dedication into the production of each and every ball machine that leaves our high-tech facility in Raleigh, North Carolina.

It is our mission to build the most durable, dependable, and player-friendly machines. Quality is assured; from the gear motors and pitching wheels, to the fully programmable control boxes and remote controls.

We hope that you enjoy your new ball machine as much as we enjoyed building it. We encourage your comments and suggestions on how we could better serve you in the future. Please feel free to contact us on our Consumer Connection Line at 1-800-776-6770.

Sincerely yours,

Alfred F. Yarur
President and CEO

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Introduction

The best way to improve your tennis game is to practice. That may sound like simple advice, but it is advice we take very seriously here at METALTEK. We believe that the best way to practice your game is to spend some quality time on the court with a ball machine. By utilizing a ball machine as a constant partner, you will be able to repeatedly attack all the shots that make up your range as a player, whether that means strengthening your weaknesses or perfecting your strengths. A ball machine is your best choice of practice partner when it comes to developing a well-rounded game.

In this age of technological development, we have tried to find a happy balance between technical complexity and ease of operation. We have worked hard to maintain the clean simple appearance of our design and the utility of our controls, while generating machines that can offer full game simulation and programmability. After only a short while with this manual you should have your new PLAYMATE up and running and be practicing the shots that you want to be practicing!

Safety Instructions

WARNING! To reduce the risk of electrical shock, fire, injury to persons, and other damage when using this product, please follow these basic safety precautions.

1. Read all instructions carefully before operating this SERVE LIFT.

2. To protect against the risk of electrical shock, never immerse any part of this equipment in water or any other liquid.

3. Always use a grounded three-prong extension cord to supply power to this SERVE LIFT.

4. Close supervision is necessary when operating this equipment near children.

5. Never walk in front of this SERVE LIFT when the attached ball machine is operating. Tennis balls leave the ball machine at high speeds and could cause serious injury.

6. Always stand to the side or behind the SERVE LIFT when attempting to alter the settings of the various controls.

7. **Do not stand under the ball machine on the SERVE LIFT; do not operate SERVE LIFT in windy conditions.**

8. Always wear protective eyewear when attempting any repairs or adjustments on this equipment.

9. **Never attempt any repairs of adjustments on this equipment when it is plugged in. Always turn the power switch OFF <u>and</u> UNPLUG THE POWER CORD.**

10. **This SERVE LIFT is intended for use with a PLAYMATE Commercial Series machine ONLY. It is NOT compatible with the PLAYMATE Portable Series machines.**

11. Always make sure to turn this equipment OFF when it is not in use.

Electrical Requirements

A heavy-duty grounded three-prong power cord (not included) is recommended for use with the PLAYMATE SERVE LIFT. All machines should be plugged into a 120V 50/60 Hz outlet (220V 50/60 Hz outlet for overseas machines equipped with transformers). If you are using an extension cord of 50 feet long or less, we recommend that you use a 16 gauge or heavier extension cord that is grounded. For longer distances, a 14 gauge grounded extension cord is recommended.

Getting Started

Your new PLAYMATE SERVE LIFT should have arrived securely packed. Make sure to inspect the equipment for any damages that could have occurred during shipping. If the equipment is damaged, please save the box and all packing materials for inspection purposes. Inside the packing box, you should have found the owner's manual and warranty card. If any of these are missing, please notify METALTEK immediately. Your new PLAYMATE SERVE LIFT should be ready for use in only a few minutes by completing the following easy steps.

Compatibility

The SERVE LIFT is designed to be used with a PLAYMATE Commercial machine (ACE, SMASH, DEUCE, GENIE, GRAND SLAM), turning it into a state of the art serving machine.

NOTE: The PLAYMATE PORTABLE SERIES machines are **NOT** compatible with the SERVE LIFT.

OWNER/OPERATOR RESPONSIBILITY

It is the owner's responsibility to properly use and maintain this equipment. The instructions and warnings contained in this manual shall be read and understood by the owner/operator prior to operating this equipment.

Use only as a lifting device for a
PLAYMATE COMMERCIAL MACHINE.

The owner/operator shall retain this manual for future reference of important warnings, operating, and maintenance instructions.

CAUTION: Do not stand under the ball machine.
Do not use during windy conditions.

Storage

The **PLAYMATE SERVE LIFT** should be kept where it is not subject to physical abuse and excessive dirt. Ideally, when not in use, the **PLAYMATE SERVE LIFT** should be stored in a dry, clean environment.

Operation

Prior to operating the SERVE LIFT, a visual inspection should be made. Always check for any bent, worn, loose, or missing parts, especially after a long storage period.

WARNING

BEFORE YOU BEGIN, make certain the **power** switch is turned **OFF** on both the SERVE LIFT and the ball machine!

Assembly and Operation

Step 1:
The PLAYMATE SERVE LIFT will arrive in the down (shipping) position.

Loosen the **triangular screws and remove the rod**.

WARNING!
FAILURE TO FOLLOW THE INSTRUCTIONS MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE

Step 2:
Lift the front of the SERVE LIFT.

WARNING!
FAILURE TO FOLLOW THE INSTRUCTIONS MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE

Step 3:
Continue to hold the SERVE LIFT in place. Walk around to the side with the handle on it. **CAUTION: LIFT IS HEAVY!** Insert rod in hole as shown. Be sure to hold the handle.

Tighten the triangular screws on each side of the LIFT.
Be sure to tighten BOTH sides.

At the top of the SERVE LIFT is a clamp that will come down over the edge of the ball machine. Make certain that the hopper clamp is rotated towards the LIFT.

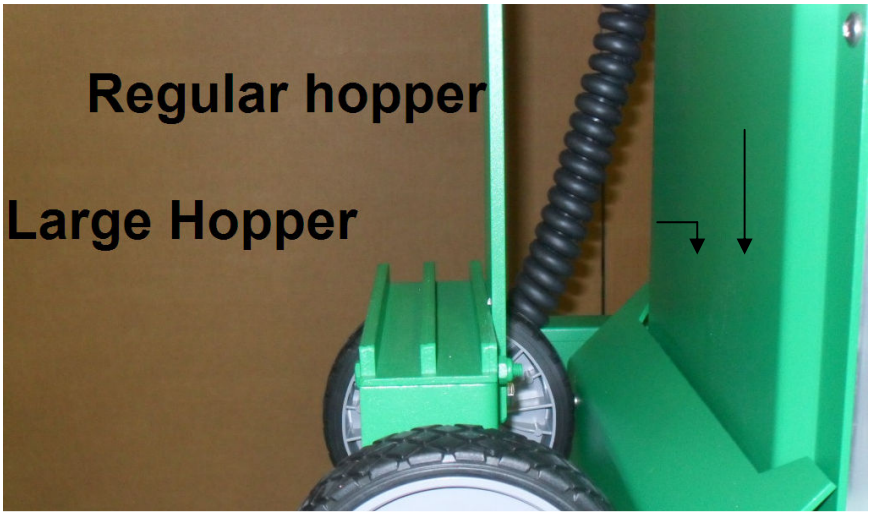
WARNING!
FAILURE TO FOLLOW THE INSTRUCTIONS MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE

TWO (2) people are REQUIRED
to place a PLAYMATE Ball Machine
on the SERVE LIFT.

Your SERVE LIFT is now ready for your PLAYMATE Commercial Series Ball Machine (ACE, SMASH, DEUCE, GENIE, GRAND SLAM, and PLAYMATE PC).

The ACE machine (regular hopper) is shown in these pictures.

Step 4:
Identify in which channel to place your machine.



The **inside** channel (closest to the LIFT) is for a **regular hopper** machine; the **outside** channel is for a **large hopper** machine.

WARNING!
FAILURE TO FOLLOW THE INSTRUCTIONS MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE

Step 5:
Lift the ball machine onto the channel bracket.

WARNING!
FAILURE TO FOLLOW THE INSTRUCTIONS MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE

Step 6:
Push the top of the machine towards the LIFT. Lower the hopper clamp onto the hopper.

Step 7:
Rotate <u>both</u> hopper clamp levers to the upright position.

WARNING!
FAILURE TO FOLLOW THE INSTRUCTIONS MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE

Step 8:
Plug the ball machine in to the SERVE LIFT. The plug is on the RIGHT side of the LIFT and ball machine when standing behind the LIFT (holding the handle).

WARNING!
FAILURE TO FOLLOW THE INSTRUCTIONS MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE

Step 9:
Plug the SERVE LIFT in. We recommend using a **3-prong grounded extension cord.**

WARNING!
FAILURE TO FOLLOW THE INSTRUCTIONS MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE

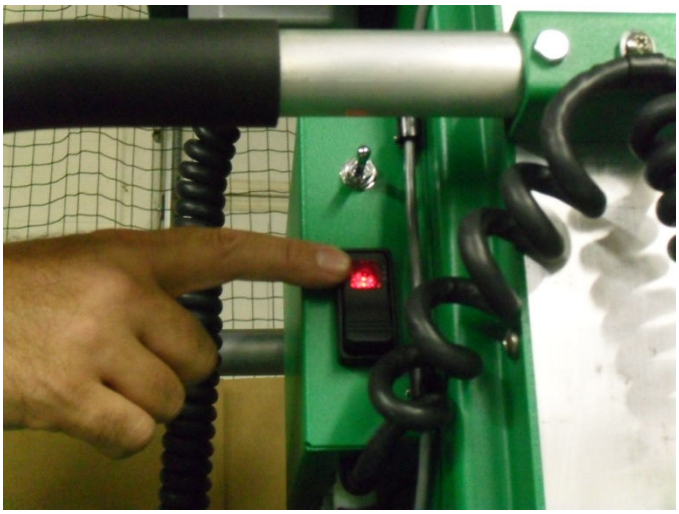
Step 10:

Place remote box in the bracket on the back of the SERVE LIFT (under the handle). Plug one end of the long black retractable cable into the remote box. Plug the other end of the cable into the ball machine.

WARNING!

FAILURE TO FOLLOW THE INSTRUCTIONS MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE

The SERVE LIFT controls are on the right side of the LIFT control box (behind the handle). The power switch is black; a red light indicates that the LIFT is ON. Above the power switch is a silver toggle. Hold the toggle UP to raise the ball machine on the LIFT. Hold the toggle DOWN to lower it.



Turn on power to the SERVE LIFT and to the ball machine.

Set the LIFT to the desired height, use the remote box to set your ball machine, and start playing!

WARNING!
FAILURE TO FOLLOW THE INSTRUCTIONS MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE

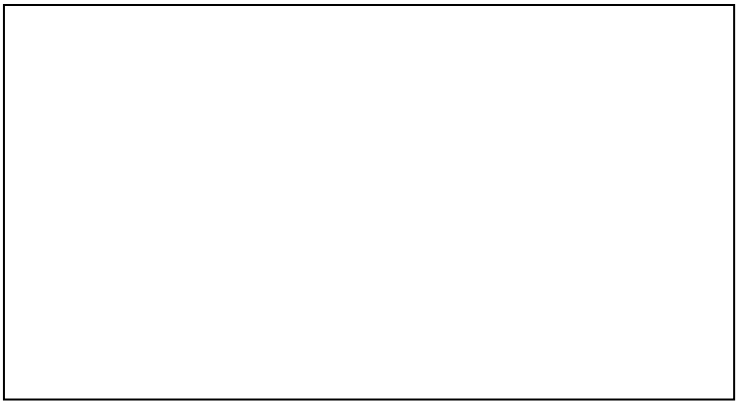
PLAYMATE Consumer Connection

We are here during business hours to help provide technical assistance to our customers.

Hours of Operation: Monday - Friday
8:00am - 4:30pm (EST)

If you experience difficulty with your METALTEK Products, please feel free to contact us at one of the following numbers:

Authorized Sales & Service Center



METALTEK LIMITED WARRANTY

WARRANTY COVERAGE - This warranty applies to new PLAYMATE Commercial tennis machines (ACE, SMASH, DEUCE, GENIE, GRANDSLAM, and SERVELIFT). PLAYMATE Portable Series tennis machines (VOLLEY, HALF VOLLEY) are warranted under separate warranty. This warranty covers defects in materials and workmanship for **three (3) years** from the date of purchase. During the warranty period, METALTEK will repair or, at its option, replace components that are determined to be defective, and shall do so at no charge. However, you must pay any applicable labor and inspection charges, and shipping charges to METALTEK. This warranty only applies to original purchasers. On PC versions of the PLAYMATE Commercial tennis machines, the handheld PC units are not warranted by METALTEK, but subject to a separate warranty by its manufacturer.

WHAT WARRANTY DOES NOT COVER -This warranty does not cover damage to the machine or any part or component thereof caused by or resulting from: misuse, abuse, accidents, acts of God (such as floods or hurricanes), normal wear and tear, failure to follow operating instructions, service or modifications by any persons other than those certified by METALTEK, and damage during shipment (all claims must be presented to the shipper within 7 days of receipt of merchandise).

TO OBTAIN SERVICE – In order to be eligible for service under this warranty, you **MUST** return the attached warranty registration card within ten (10) days of purchase. If something goes wrong, you can contact METALTEK directly at:

METALTEK'S PLANT: **REPAIR POLICY**

METALTEK may refer you to an Authorized Sales and Service Representative for consultation and/or inspection of the problem and to correct if possible. There may be an inspection charge for on-site inspection. You will be responsible for any labor charges and for prepayment of the costs of returning the machine or part(s) to METALTEK. Parts should be returned in a protective package to avoid in-transit damage. Such damage is not covered by this warranty.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL COINCIDE IN DURATION WITH THE THREE-YEAR LIMITED WARRANTY. IN NO EVENT SHALL METALTEK BE LIABLE FOR CONSEQUENTIAL AND INCIDENTAL DAMAGES. (Note: Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.) This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. No dealer has the right to modify this warranty or to make any representation or promise on behalf of METALTEK.

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